



PROTECT: Relational Safety based Suicide Prevention Training Frameworks

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Keywords:	Clinical Decision Making, Relational Safety, Suicide Prevention Training, Suicide Risk Assessment, Suicide Risk Management
Abstract:	<p>Preventing suicide is a global priority and staff training is a core prevention strategy. However frontline pressures make translating training into better care and better outcomes difficult. The aim of the paper is to highlight challenges in suicide risk assessment and management and introduce training frameworks to assist with mindful practice so professionals can strike a balance between risk and recovery. We combined the scientific literature with contemporary practice from two successful initiatives from Cambridgeshire, UK; 333 – a recovery oriented model of inpatient/community crisis care and PROMISE – a programme to reduce coercion in care by enhancing patient experience. The resulting PROTECT (PROactive deTECTion) frameworks operationalise ongoing practice of relational safety in these programmes. PROTECT is a combination of novel concepts and adaptations of well-established therapeutic approaches. It has four training frameworks: AWARE for reflection on clinical decisions; DESPAIR for assessment; ASPIRE for management; NOTES for documentation. PROTECT aims to improve self-awareness of mental shortcuts, risk taking thresholds and increase rigour through time efficient crosschecks. The training frameworks should support a relational approach to self-harm/suicide risk detection, mitigation and documentation, making care safer and person-centred. The goal is to enthuse practitioners with recovery oriented practice that draws on the strengths of the person in distress and their natural circle of support. It will provide the confidence to engage in participatory approaches to seek out unique individualised solutions to the overwhelming psychological pain of suicidal distress. Future collaborative research with people with lived and carer experience is needed for fine-tuning.</p>

Abstract:

Preventing suicide is a global priority and staff training is a core prevention strategy. However frontline pressures make translating training into better care and better outcomes difficult. The aim of the paper is to highlight challenges in suicide risk assessment and management and introduce training frameworks to assist with mindful practice so professionals can strike a balance between risk and recovery. We combined the scientific literature with contemporary practice from two successful initiatives from Cambridgeshire, UK; 333 – a recovery oriented model of inpatient/community crisis care and PROMISE – a programme to reduce coercion in care by enhancing patient experience. The resulting PROTECT (PROactive deTECTion) frameworks operationalise ongoing practice of relational safety in these programmes. PROTECT is a combination of novel concepts and adaptations of well-established therapeutic approaches. It has four training frameworks: AWARE for reflection on clinical decisions; DESPAIR for assessment; ASPIRE for management; NOTES for documentation. PROTECT aims to improve self-awareness of mental shortcuts, risk taking thresholds and increase rigour through time efficient crosschecks. The training frameworks should support a relational approach to self-harm/suicide risk detection, mitigation and documentation, making care safer and person-centred. The goal is to enthuse practitioners with recovery oriented practice that draws on the strengths of the person in distress and their natural circle of support. It will provide the confidence to engage in participatory approaches to seek out unique individualised solutions to the overwhelming psychological pain of suicidal distress. Future collaborative research with people with lived and carer experience is needed for fine-tuning.

Key words/phrases:

Clinical Decision Making; Relational Safety; Suicide Prevention Training; Suicide Risk Assessment; Suicide Risk Management

Aims

Training professionals in skills and competencies necessary to assess and support people in suicidal distress is a key suicide prevention strategy. However, there are a number of challenges. The recovery ethos has become the corner stone of person-centred mental health care, but suicide prevention training has not evolved at the same pace. Most still advocate an inquisitorial approach to fact finding along with restrictive and defensive practice. There is an urgent need for a paradigm shift in training, taking practitioners from the traditional “what's the matter with you” to a recovery oriented “what matters to you”. What matters to the person is often at the heart of their psychological pain. A genuine attempt to understand this lays the foundation of a relationship that fosters safety and supports recovery. Training has also struggled to keep up with emerging academic literature centred on the futility of risk stratification as high, medium and low for care allocation. Nor does it address the challenges of clinical decision making or the pragmatics of administering lengthy tools in time pressured environments like emergency departments. The aim of this discursive paper is to propose a solution, the PROTECT (PROactive deTECTion) training frameworks, to the challenges in the field of suicide risk assessment and management that current training do not adequately address. The frameworks seek to operationalise seemingly abstract concepts of relational safety into day to day recovery oriented clinical practice.

Background

A person with suicidal ideation is often trapped in an overwhelming sense of despair (Beck, 1986). Stemming from entrapment, suicide may become the salient solution to life circumstances (O’connor, 2011) and intense psychological pain (Shneidman, 1993). Suicide is a major public health problem with over 800,000 people dying annually worldwide and for each completed suicide there may have been 20 other attempts (World Health Organization, 2014). To support those in suicidal distress, professionals, families and friends strive to

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2
3 establish new and alternative ways of coping (Jobes, 2006, p. 122; Owens et al., 2011).

4
5 However, there is a dissonance between the reality of those experiencing a crisis, for whom
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7 suicide is the perceived solution, and those that are caring, who view suicide as the problem
8
9 (Duffy, 2006). Reconciling these positions is difficult as professionals have to understand the
10
11 person's pain before they can form a collaborative partnership on the road to recovery
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13 (Michel & Jobes, 2011). In a serious suicidal crisis, recovery oriented practice is often
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15 sacrificed on the altar of safety and care becomes prescriptive. In our previous work in
16
17 reducing coercion in care in the acute setting, staff and patients highlighted the difficulties in
18
19 striking this balance. They described restrictive practice as "it never is very nice... but it is a
20
21 necessary evil" (Wilson, Rouse, Rae, & Kar Ray, 2017). 86% of study participants
22
23 highlighted the importance of enhancing relationships through empathic communication as a
24
25 way of overcoming the challenges posed (Wilson, Rouse, Rae, & Kar Ray, 2018).

26
27 This was the most common theme that emerged and formed the foundation of the PROMISE
28
29 programme which showed that with the right care the person has more control (Lombardo et
30
31 al., 2018). This way of working calls for compassion and a deeply empathic value set amidst
32
33 professionals who need to be skilled at identifying and supporting people at risk sometimes in
34
35 high pressure environments like inpatient wards and emergency departments (Canner, Giuliano,
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37 Selvarajah, Hammond, & Schneider, 2018). Although suicide prevention training to
38
39 gatekeepers, primary care physicians, emergency department staff and mental health
40
41 professionals has been rolled out (Albright, Timmons-Mitchell, & McMillan, 2018; Gryglewicz
42
43 et al., 2019; Hodges, Inch, & Silver, 2001), reducing suicide rates remains a challenge
44
45 (Arensman, 2017). Most packages focus on assessment skills, risk screens and risk factor tools
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47 (Mortensen, Agerbo, Erikson, Qin, & Westergaard-Nielsen, 2000) but do not address tensions
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49 between divergent views of people in distress and professionals involved and how to build
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51 empathic partnerships (Downes, Gill, Doyle, Morrissey, & Higgins, 2016) in time and resource
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3 poor environments. Risk assessments may become a tick box exercise and fail to capture the
4 narrative of the person's distress (Cole-King & Lepping, 2010). Also, most training
5 programmes focus on which information to collect and do not address biases in thinking and
6 attitudes (Owens et al., 2011) which may considerably influence the outcome.
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12 **Design:**

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14 In this position paper we describe PROTECT, a training model for suicide risk assessment
15 and management, constructed to address the above concerns. It builds on a model of
16 relational safety and hope vending developed in a highly dynamic inpatient and community
17 crisis care system called 333, running in Cambridgeshire, United Kingdom since 2011 (Kar
18 Ray et al., 2019). 333 outperforms national averages for safety and clinical efficiency
19 measures, like median lengths of stay are one sixth of the national rate. It also hosted the
20 national award-winning PROMISE initiative to decrease coercion in care. In three years,
21 4591 patients (both voluntary and involuntary), accounting for approximately 75% of
22 inpatients, were surveyed for patient experience. 98% reported staff as polite and friendly,
23 98% felt involved in their care and treatment discussion, 97% reported that they were made to
24 feel welcome on the ward and 96% felt treated with respect and dignity (Lombardo et al.,
25 2018). The success of 333 and PROMISE, hinges on staff establishing a deeply empathic
26 therapeutic alliance and bringing to life the construct of relational safety (APA Work Group
27 on Psychiatric Evaluation, 2016; Cole-King & Lepping, 2010). Within its recovery oriented
28 scaffold, professionals, the person in distress and their natural circle of support share mutual
29 respect for each other, and work towards shared goals, navigating the care vs control
30 dilemma.
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57 PROTECT was developed to capture the relational way of working embedded within 333 and
58 PROMISE. Managing the inherent tensions in decision making particularly between
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3 managing risk and supporting recovery is central to the model. As we will illustrate, it is
4 supported by the literature in suicide research, and work undertaken by our team on clinical
5 decision making (KarRay, Lombardo, Hafizi, & Kallivayalil, 2018; Lombardo et al., 2019).
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8 We now provide a critical appraisal of the key clinical challenges to contextualise the
9 proposed solution and benefits realisation from PROTECT.
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12 **Clinical Challenges in Risk Assessment and Management Practices:**

13 ***Futility of risk stratification for care allocation:***

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20 Currently, most suicide risk assessment tools are based on risk stratification. A
21 comprehensive meta-analysis of risk predicting clinical instruments by Carter et al (2017)
22 showed the futility of such stratifications. Pooled positive predictive value for completed
23 suicide was only 5.5%, so 94.5% of people classified as high risk were false positives.
24
25 Similarly, Large et al (2016), in a meta-analysis of longitudinal cohort studies showed a
26 pooled sensitivity of a high-risk categorization of 56%, indicating that only over half of the
27 suicides occurred in the high-risk groups. From a care allocation perspective, many patients
28 will either receive unnecessary treatment or be denied treatment. Quinlivan et al (2016) drew
29 similar conclusions regarding scales relating to self-harm.
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34 Furthermore, while risk tools use the presence of risk factors for risk stratification, they do
35 not fully account for the dynamic interaction between them (Higgins et al., 2016). In order to
36 establish person specific opportunities for prevention, Pisani et al (2016) suggest
37 differentiating between risk status (person's risk compared to a population like the general
38 population or outpatients or inpatients) and risk state (person's risk compared to their
39 baseline and other specified time points such as when they are most unwell), an approach
40 established in violence risk assessments (Douglas & Skeem, 2005). Carter et al (2017)
41 suggest that it would be more effective to incorporate risk assessment into a comprehensive
42 clinical assessment. Identification of modifiable risk factors could then guide effective
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3 interventions (Carter & Spittal, 2018). This approach is consistent with the “Needs based
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5 approach” advocated by the National Institute for Health and Care and Excellence (NICE,
6
7 2011).

11 12 ***Subjectivity in Clinical Assessments:***

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14
15 There is an assumption that clinicians make decisions based on risk related findings in an
16
17 assessment. In a previous qualitative study of clinicians, immediately post-assessment, we
18
19 found that while during the assessment, clinicians collated considerable information, these
20
21 assessment findings were not processed uniformly (Lombardo et al., 2019). Individuals with
22
23 similar need and risk profiles got different treatments that varied from inpatient stay to
24
25 signposting to non-governmental agencies. Clinicians accounted for the variation by using
26
27 terms like “*common sense*” and “*gut instinct*”. The above study highlights the role of mental
28
29 shortcuts in decision making, as opposed to decisions firmly rooted in clinical findings from a
30
31 holistic bio-psycho-social assessment that also draws on a person’s cultural, environmental
32
33 and spiritual context. Other studies highlight a similar lack of awareness of errors and biases
34
35 that may creep into clinical decision making (Bhugra, Mallaris, & Gupta, 2011; Bhugra,
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37 2008).

41 42 43 ***Anxiety Limits Risk Exploration:***

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46 Our previous study showed that clinicians have a dual role, one increases anxiety through risk
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48 exploration and the other decreases anxiety through instillation of hope and safety
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50 reassurances (Lombardo et al., 2019). The two could be at cross purposes. Risk exploration
51
52 can reveal a range of anxiety heightening dynamic factors as they can be difficult to predict
53
54 and manage. Many clinicians feel ill-equipped to deal with such expectations. They often
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56 veer away from enquiring too deeply about suicide in the fear that if they acknowledge a risk,
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58 they will have to manage it without the competencies or resources to do so (Cole-King &
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3 Lepping, 2010). Instead, clinicians drift towards using recovery language to capture hope and
4 convey all is not lost (Leamy, Bird, Boutillier, Williams, & Slade, 2011). Generally, hope
5 giving is protective and anxiety containing, but it is not a replacement for thorough risk
6 exploration. Actively seeking reassurances like 'I can keep myself safe' without true
7 appreciation of the dynamic nature of risk, may create a misleading veneer of safety. The
8 reassurance relates to the hope captured by the clinician, but the person may remain poorly
9 prepared for emergent adversities ('what if' scenarios), a phenomenon Shea calls premature
10 crisis resolution (2009).

11
12 Professionals have the difficult task of striking a balance between actions that increase and
13 actions that decrease anxiety not just for the person in distress and their families, but also for
14 themselves. We concluded that up to a tipping point, anxiety was managed by rationalising
15 risk taking to manage a suicidal person in the community as safe positive risks in line with
16 recovery philosophy (Shepherd, Burns, & Boardman, 2008), beyond it anxiety was contained
17 through conservative and sometimes restrictive treatment options such as inpatient stay
18 (Lombardo et al., 2019).

19 ***Rational Vs Rationalising:***

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21 Based on availability, assessments involve a combination of referral information, past notes,
22 collateral information and face to face interaction. Facts in mental health are often subjective
23 as the most important symptoms relate to the inner experiences of an individual. The collated
24 information gets synthesised into a formulation which informs the decision how best to
25 respond to the person's needs and outstanding risks (Cooper & Oates, 2012). However, often
26 before formulation, a hypothesis about appropriate response begins to emerge in the
27 assessor's mind and at a certain point crystallizes as fact. From then on, all clinical activity
28 gets unconsciously skewed to confirm the desired outcome (Lombardo et al., 2019). This
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3 might influence which questions the assessor asks and how answers are interpreted. Even
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5 documentation skews unconsciously, to accommodate for this.
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8 In line with Leon Festinger's (1962) work into cognitive dissonance, we postulate that there
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10 are two mental spaces in which clinicians operate, a rational space in which fact finding is
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12 followed by decision and a rationalising space where a decision is followed by supportive
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14 facts selection. The latter is problematic from a care allocation perspective as relevant
15
16 information may be overlooked. Furthermore, assessors are often unaware as to whether they
17
18 are operating in the rational or rationalizing space (KarRay et al., 2018). Also given the rarity
19
20 of completed suicide, a clinician is frequently reinforced by the accuracy of their clinical
21
22 decisions. Carter & Spittal (2018) cite how clinical experience in low prevalence disorders
23
24 encourages confirmation bias. Consequently the professional's risk taking gradually creeps
25
26 up without conscious awareness of the same (KarRay et al., 2018).
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31 **Method:**

32 **The Development of the PROTECT Frameworks:**

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35 Having appraised the literature for key/current challenges, we looked for solutions
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37 (Lombardo et al., 2019; Wilson et al., 2017, 2018) within the recovery oriented clinical
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39 practice of relational safety within 333 (Kar Ray et al., 2019) and PROMISE (Lombardo et
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41 al., 2018). We also considered well-established approaches; some were generic like
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43 Motivational Interviewing, Problem Solving, Behavioural Activation, Cognitive Behaviour
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45 Therapy, Dialectical Behaviour Therapy, Acceptance and Commitment Therapy. Others were
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47 suicide specific like Collaborative Assessment and Management of Suicidality (Jobes, 2006),
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49 Chronological Assessment of Suicide Events (Shea, 2011) and Screening Tool for Assessing
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51 Risk of Suicide (Hawgood & De Leo, 2016). Novel approaches from PROMISE and 333
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53 were synthesised with these well-established approaches into time efficient, effective tools
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3 and interventions. To facilitate knowledge translation we parcelled our findings into four
4 training frameworks each with a specific focus: reflective practice, assessment, management
5 and documentation. However, there are overarching principles that weave them together: a)
6 establishing a deeply empathic relationship, b) sharing the responsibility for safety through
7 shared decision making, c) coproducing solutions d) emphasis on staying in a rational space
8 rather than rationalising. Clinicians may incorporate the entire approach or draw flexibly on
9 the frameworks based on their training needs.

10 PROTECT endeavours to construct an in-depth understanding of the person's psychological
11 pain, the dynamic factors, their interactions and how to respond to emergent risk and
12 adversities. To achieve this, professionals, need to work in partnership with the person and
13 their circle of support. The work is relational and involves acknowledging and imagining if
14 not experiencing the darkness that envelopes the suicidal mind. Supporting people to open up
15 and share their narrative provides the building blocks of a meaningful formulation. It calls for
16 in-depth exploration of distress in the suicidal individual. This is a balancing act. Too little
17 exploration results in low confidence in the assessment, too much can begin to overwhelm
18 the person and people involved. The tools in PROTECT help one stay in the relational space
19 and make the judgement calls to put the person first, but at the same time the template retains
20 the gaps in history that need further exploration and provides sequence and structure to the
21 recovery journey. The four frameworks of PROTECT are described below and summarised
22 in Table 1.

23 ----- Insert Table 1 -----
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26 ***AWARE** (Anxiety, Weighting, Agenda, Resources and Experience)*

27 AWARE, a reflective framework for ongoing development of professionals, protects against
28 undue influences in the act of clinical decision making. Intended to make practice safer, its
29 use in clinical supervision (Lombardo, Milne, & Proctor, 2009) or multidisciplinary case
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3 reviews should bolster practice by making individuals and/or teams who assess people in
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5 suicidal crisis, mindful of the implicit effect of the AWARE factors (Table 1). It is based on
6
7 our qualitative study, in which we conducted semi-structured interviews with clinicians post
8
9 assessment. Five themes influencing clinical decision making were identified: **Anxiety** linked
10
11 to the crisis with which people present, **Weighting** of assessment findings by course of illness
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13 (acute / chronic / acute on chronic), diagnosis (e.g. substance misuse, personality disorder),
14
15 aetiology (e.g. social factors), **Agendas** perceived as reasonable or unreasonable (in referrer /
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17 person in distress / family), **Resources** (e.g. current work load / bed availability) and
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19 **Experience** (of the same person / people of the same demographic or diagnostic group)
20
21 (Lombardo et al., 2019). It is well established that clinician attitudes towards suicide (e.g. is it
22
23 a sin or a right) impacts assessment and treatment negatively (Freedenthal, 2018, pg 5).
24
25 Contemporary training identifies self-awareness of attitudes, beliefs and emotional reactions
26
27 to suicide as a core competency (American Association of Suicidology). AWARE builds on
28
29 the same ethos of mindful practice and provides specifics that often exist in the assessor's
30
31 blind spot. Routine use of the questions outlined in Table 1 in case discussions, could
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33 highlight decisions made through gut instinct and support more clinically grounded practice.
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40 ***DESPAIR (Diagnosis, Entrapment, Suicidality, Past attempts, Agitation, Intent and Risk***
41 ***response)***
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46 DESPAIR is a post-assessment, time efficient, pragmatic crosscheck. It has 7 statements that
47
48 rate the significance of **Diagnosis**, **Entrapment**, **Suicidality** (thoughts and plans), **Past**
49
50 **attempts**, **Agitation**, **Intent** and **Risk** response on a scale of 1 to 5. It is designed to ensure that
51
52 all the information, necessary to make a safe judgement call on the outcome of an assessment
53
54 in a person in suicidal distress is collected and considered. The statements map the evolution
55
56 of suicidal distress and provide a logical sequence and structure to the assessment dialogue. It
57
58 highlights any gaps in history stemming from the AWARE factors, introducing a degree of
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3 rigour to the psychiatric assessment. Bryan and Rudd's (2006) comprehensive table for areas
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5 of risk assessment should be the basis for the risk formulation as it covers predisposing,
6
7 precipitating, perpetuating and protective factors. DESPAIR does not seek to recreate the
8
9 same. It provides a quick crosscheck to ensure that modifiable dynamic factors have been
10
11 given due consideration in decision making for care allocation. Past attempts is a static factor,
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13 but is considered to be the strongest predictor of future behaviour (Joiner et al., 2005;
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15 Wingate, Joiner, Walker, Rudd, & Jobes, 2004) and has thus been included in the crosscheck.
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20 There are no additional time requirements as this information should be collated as part of a
21
22 comprehensive assessment. Time intensive scales are difficult to administer in busy
23
24 environments like emergency departments and add very little value through risk stratification
25
26 (Carter et al., 2017; Quinlivan et al., 2016). The purpose of the rating is to force the assessor
27
28 to give equal weighting to all the collated findings and not emphasise information that might
29
30 help them rationalise a decision. The ratings have been operationalised and thinking through
31
32 each item makes the risk formulation and safety planning more nuanced, taking Pisani et al's
33
34 (2016) approach of person specific opportunities for prevention one step further. Rating each
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36 presentation on their own merit should also address desensitisation stemming from the
37
38 experience of repeatedly assessing the same individual or individuals from the same
39
40 diagnostic group. Given suicide is a rare outcome, positive risks taken post assessment rarely
41
42 result in fatality. This could lead to a gradual increase in the acceptability of certain risks. The
43
44 nuanced rating of each item in DESPAIR could prevent the risk threshold from creeping up.
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49 The DESPAIR crosscheck translates the ongoing professional development from the use of
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51 AWARE in reflective practice, into each and every clinical assessment.
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55 ***ASPIRE** (Acceptance, Safety planning, Person-centred care, Interventions menu, Review*
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57 *Cycle and Enhancing resilience)*
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3 ASPIRE is a framework to co-create a safe and empowering recovery journey. It embodies
4 the overarching principles of relational safety like collaborative working (Jobes, 2006, p. 65)
5 and shared decision making. Acceptance, by the practitioner that the person's suicidal
6 thoughts and actions are guided by a desire to be pain free is a central principle. ASPIRE
7 provides guidance on how to frame a sensitive conversation using motivational interviewing
8 strategies (Britton, Patrick, Wenzel, & Williams, 2011; Britton, Williams, & Conner, 2008;
9 King, Gipson, Horwitz, & Opperman, 2015). The goal is to engage and overcome
10 ambivalence by conveying that the professional's objectives are aligned to theirs i.e. help
11 them be pain free. This core of Acceptance in the professional enables a ring of supported
12 actions in the person in distress, that can be thought of in a chronological sequence: Safety
13 planning amid a suicidal crisis, Person-centred care in line with the emerging formulation,
14 followed by appropriate treatments or referral chosen from the Interventions menu. As the
15 crisis settles the Review cycle is used to monitor and reframe ongoing challenges. Enhancing
16 resilience for the future is the final step.

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36 Safety planning has a problem solving approach to 'what if' scenarios. These emergent
37 dynamic risk factors are addressed through the unique risk response balance sheet and the "1-
38 2-7" approach (Kar Ray et al., 2019). Other aspects are similar to those in Safety Planning
39 Intervention (B. Stanley & Brown, 2012; B. Stanley et al., 2018). They include restricting
40 access to means (Betz et al., 2018, 2016), alcohol and drugs, establishing role clarity and
41 support from family (Frey & Fulginiti, 2017) and professionals including follow up
42 appointments and ways to safely navigate emergencies (Brodsky, Spruch-Feiner, & Stanley,
43 2018). Another novel approach is the care compass. It maps the person's current
44 fragility/resilience against the clinician's risk taking. It provides an overview of the recovery
45 journey and may be instrumental in capturing hope and person-centred care delivery. In
46 training, another tool, the care pyramid, is used to bring clarity to the philosophy, process,
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3 plan and purpose of person-centred care planning. Used with the interventions menu they
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5 support shared decision regarding therapeutic options and different care settings in which
6
7 treatment can be delivered.
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10 Many aspects of ASPIRE are adaptations of well-established therapeutic approaches. Jobes et
11
12 al's (2015) summary and McCabe's (2018) systematic review provide the evidence for these
13
14 treatments. ASPIRE includes the Cognitive Behaviour Therapy (Brown et al., 2005) based
15
16 'Review Cycle' which aims to reframe and modulate suicidal triggers, thoughts, feelings and
17
18 behaviours. It's an innovative approach to monitoring in which follow up appointments
19
20 become an opportunity to strengthen the safety plan. Dialectical Behaviour Therapy based
21
22 mindfulness strategies and chain analysis (Lynch, Chapman, Rosenthal, Kuo, & Linehan,
23
24 2006; Michaela Swales, 2000) and Acceptance and Commitment Therapy based choice point
25
26 and values guided committed actions (Harris, 2019) are combined to 'Enhance Resilience'.
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28 As a training framework ASPIRE seeks to impart a breadth of skills, competencies and
29
30 knowledge across therapeutic modalities so professionals may flex their style according to the
31
32 person's needs. This exposure also improves the identification and appropriateness of onward
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34 referrals for specific treatments when needed.
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41 **NOTES** (*Narrative description, Options appraisal, Therapeutic intervention, Escalation*
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43 *plan, Shared with*)
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46 NOTES, a framework for documenting risk formulation, meaningfully enhances safety by
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48 transforming clinical records into a therapeutic tool. The act of writing about assessment and
49
50 interventions compels practitioners to analyse clinical decisions, detect omissions and
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52 identify areas of improvement (Freedenthal, 2018, p. 102). The focus is on capturing the
53
54 suicidal Narrative, detailing the risk and interplay of dynamic factors. Symptoms both present
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56 and absent need to be captured (I. H. Stanley, Simpson, Wortzel, & Joiner, 2019) and the
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58 DESPAIR prompts help with this. Options appraisal display the pros and cons of all the
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3 available alternatives including hospitalisation (Jobes, 2006, p. 119). This is followed by the
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5 **Therapeutic intervention of choice**, the setting in which it is to be delivered and the safety
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7 plan with a backup **Escalation plan** if care starts to break down. The formulation should
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9 reflect actions to be taken that are proportionate to the level of risk (Matarazzo, Homaifar, &
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11 Wortzel, 2014). This then needs to be **Shared** with all those who have a part to play (Rudd,
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13 Cukrowicz, & Bryan, 2008). This shared plan becomes a living document, capturing shared
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15 activities supported by the person's natural circle, all of which enhance safety and agency. It
16
17 helps professionals transition from a mindset of 'who is responsible' (i.e. myself) to 'who is
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19 responsible for what'. NOTES enhance safety by covering all the pragmatics and provides a
20
21 safety net for practitioners as it opens a window into the rationale behind the clinical options
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23 that were explored and how the chosen outcome was arrived at. It follows the Gutheil (1980)
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25 recommendation; the more uncertainty there is, the more one should think out loud in the
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27 record.
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33 **Conclusion:**

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35 This overview provides the current challenges in working with people who are suicidal and
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37 introduces training frameworks that may help overcome them. PROTECT draws heavily on
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39 two successful initiatives and combines it with best practice in the scientific literature. It
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41 proposes to operationalise the delivery of safe care within the construct of person-centred
42
43 recovery oriented practice. Risk and recovery can often feel at odds with each other. Both
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45 333 and PROMISE framed care as a relational construct and supported a mindset shift in
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47 professionals "from top to tap"(Kar Ray et al., 2019). Understanding and exploring 'What's
48
49 the matter with you' is often the conventional top down risk management approach in which
50
51 the professional's clinical expertise trumps the person's experiential knowledge. However
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53 when working as partners in care, the professional is a supporting resource that draws on the
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55 strengths of the person to arrive at the solution (Shepherd, et al., 2008). The emphasis then
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3 naturally shifts to a recovery oriented query: ‘What matters to you?’ The first steps towards
4 safety often lie in this answer as it exposes the genesis of the suicidal psychological pain. The
5 same answer simultaneously, highlights the path the person needs to traverse to reconstruct a
6 life that is meaningful to them. This is a small but important shift which captures the essence
7 of relational safety as it tackles both risk and recovery as two sides of the same coin.
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11 The Medical Research Council state that a sound theoretical model is the first step to develop
12 a complex health intervention. The model has to be then implemented into routine service
13 delivery and evaluated (Moore et al., 2015). Similarly further evaluative research needs to be
14 conducted to ensure that the benefits of PROTECT in terms of enhanced identification,
15 improved assessment and management translates into better and safer care for suicidal
16 people. The goal is sustainable practice change with better outcomes within the scaffolding of
17 relational safety similar to what was achieved in 333 and PROMISE. This research needs to
18 include the expertise of professionals on the frontline as well as people with lived and carer
19 experience.
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36 Through the four frameworks, PROTECT operationalises the working partnership between
37 the professional, the person in distress and their family and friends into the construct of
38 relational safety. We propose a deeply empathic therapeutic alliance as the foundation for a
39 safety formulation that can meaningfully account for the dynamic nature of risk. For that to
40 happen the psychological pain has to be validated. The goal is to reframe suicide as a
41 permanent solution to problems that may be temporary, helping the person to consider new
42 and alternative ways of coping (Britton, Duberstein, et al., 2008; Jobes, 2006). Without risk
43 there is no recovery. Positive risks enhance safety in the long run and are essential for
44 building self-belief and resilience (Stickley & Felton, 2006). However, in the early stages of
45 recovery, this might seem daunting. PROTECT provides a safe and collaborative approach to
46 take these essential risks. Within the non-judgemental construct of relational safety, the
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3 professional can help the person see for themselves that suicide is not the solution that ends
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5 all problems but the problem that ends all solutions (Duffy, 2006, p. 89).
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8 **Relevance for Clinical Practice:** 9

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11 Training professionals using PROTECT will make practice reflective and mindful. There will
12
13 be enhanced rigour in clinical decision making and risk thresholds will not creep up. The
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15 acronyms are memorable, easy to remember and provide logical sequence and structure.
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17 Trained clinicians will be able to engage in the practice of relational safety as they support
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19 people in suicidal distress towards recovery and resilience. PROTECT trains practitioners to
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21 develop a nuanced view of risk and recovery and overcome the common pitfalls of training
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23 and traditional clinical approaches.
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Table 1: PROTECT Frameworks

Framework - Purpose	Components	Description
<p>AWARE: framework for reflection</p> <ul style="list-style-type: none"> • Builds on a foundation of awareness of personal attitudes towards suicide • Make the implicit, explicit in reflective practice • Engage in mindful and conscious clinical decisions • Crosscheck judgement calls made regarding need, severity and risk • Avoid rationalising decisions through arbitrary selection of facts • Avoid risk thresholds from creeping up 	A – Anxiety	Did anxiety generated / diffused in patient, family, referrer, clinician influence your decision?
	W – Weighting	Could differential weighting of symptoms (due to diagnosis, course of illness, aetiological factors) elicited have influenced your decision?
	A – Agenda	Was your decision influenced by an agenda you perceived in referrer / person in distress / family?
	R – Resources	Did resource availability like beds and team workload influence your decision?
	E – Experiences	Did experience of the same person/ person from same diagnostic group/ same demographic group influence your decision?

<p>DESPAIR: framework for assessment</p> <ul style="list-style-type: none"> • Post assessment cross check • Introduces rigour • Logical sequence and structure in the assessment dialogue • Minimal additional time requirement • Identify gaps in history • Consider all relevant findings • Baseline scores to map recovery • Conversation aid for safety planning 	D – Diagnosis	Is there significant substance misuse and/or mental illness?
	E – Entrapment	Is there any hope to navigate the entrapment of life's circumstances?
	S – Suicidality	Are there intense suicidal thoughts and/or detailed plan(s)?
	P – Past attempts	Have there been multiple serious suicide attempts?
	A – Agitation	Is there significant psychomotor agitation and/or impulsivity?
	I – Intent	Is there significant current suicidal intent?
R – Risk Response	Is there significant risk that cannot be adequately responded to?	

Table 1 continued on next page

<p>ASPIRE: framework for management</p> <ul style="list-style-type: none"> • Foundation for relational safety • Acceptance of the person's psychological pain to establish deep empathy • Sequence of actions from crisis to recovery • Novel tools to enhance safety – risk response balance sheet, care compass • Draws on well-established therapeutic approaches (Motivational Interviewing, Problem Solving, CBT, ACT, DBT) 	A – Acceptance	How to foster deep empathy through acceptance of the person's desire to be pain free?
	S – Safety planning	How to use the risk response balance sheet approach to manage safety in the here and now?
	P – Person centred care	How to use the care compass and the bio-psycho-social formulation to deliver person centred care?
	I – Interventions Menu	How to individualise evidence based treatment options for the different diagnostic groups?
	R – Review cycle	How to monitor for triggers, modulate thoughts and feelings and regulate distress?
	E – Enhance resilience	How to help the person move from pain guided desperate measures to values guide committed actions?
<p>NOTES: framework for risk formulation documentation</p>	N – Narrative description	How to capture a meaningful story that adds value in terms of safety?

<ul style="list-style-type: none"> Effectively enhance safety Provides insight into decision making Provides role clarity and share responsibility for maintaining safety Maps out steps in a crisis 	O – Options appraisal	Which options did you consider and how did you arrive at your chosen outcome?
	T – Therapeutic Interventions	What proportionate actions in terms of treatment and safety are you proposing to take?
	E – Escalation plan	What to do if the plan starts to break down?
	S – Shared with	Who needs to know and why?